

FOI/EIR Requests received by service area, 2022-23

Service Area	Total requests	Total answered in time	Percentage
Asset Management	9	9	100%
Benefits	13	13	100%
Bereavement	3	1	33%
Business Rates	43	43	100%
Climate Change & Energy	4	4	100%
Community Services	17	17	100%
Council Tax	27	26	92%
Customer Services	8	7	87.5%
Democratic Services & Elections	11	11	100%
Engineers	1	1	100%
Environment & Regulatory Svcs.	111	106	95.5%
Facilities	3	3	100%
Finance	17	14	82%
Fleet & Waste	28	22	78.5%
Heritage & Culture	3	3	100%
Housing Advice	51	50	98%
Human Resources	53	45	85%
ICT	32	30	93.5%
Legal	12	9	75%
Leisure Services	4	4	100%
N'hood & Housing Management	32	30	93.5%
Parking Services	29	28	96.5%
Parks & Countryside	21	20	95%
Planning	116	106	91%
Strategy & Communications	25	24	96%
Private Sector Housing	5	5	100%
Procurement	13	10	77%
TOTAL	691	641	92.7%